



COVID-19 Support Fund Frequently Asked Questions

What areas can the funding be used for?

The COVID-19 Support Fund aims to provide short-term financial help to clubs and facilities to support business resilience and future sustainability.

Applicants should be looking at their current operations and what they need to do to adapt and offer the safest and best possible experience for golfers.

The types of areas clubs may wish to consider include recruitment and retention, business support, provision of services and staff and volunteer support. Ideas can be found within the fund information. However, this isn't a definitive list. All clubs are different and should consider what their individual requirements are following the crisis.

Can the fund be used to support any loss of income since the start of the COVID-19 outbreak?

This should not be considered a fund to replace lost income.

The fund focuses on looking forward and helping clubs and facilities become more resilient. It is concentrated on current operations to support clubs and facilities to adapt and offer the safest and best possible experience for golfers.

Details of what the funding can and cannot be used for can be found within the fund information.

Can we claim for projected loss of income up to 31st December 2020, for example, green fee income or cancelled society bookings?

The Support Fund is forward-focused and should not be considered as a means to make up a shortfall in income or expected future losses following the COVID-19 crisis.

Details of what the funding can and cannot be used for can be found within the fund information.



When will we learn if our application has been successful and receive funding?

England Golf will notify all applicants with a decision from week commencing 24 August 2020.

Once notified you will be sent a Service Level Agreement which your club will need to sign and return. On receipt of this, our finance team will be in contact to source bank details and undertake financial verifications prior to sending out payment. Payments will start being made during September.

How will financial need be assessed?

The fund is open to all affiliated clubs and facilities with consideration given to those who can demonstrate a clear financial need and requirement resulting from the COVID-19 crisis.

It is recognised every club is different, so applicants will be asked to detail what effect COVID-19 has had on their business to date from a financial perspective. Financial information submitted within the application form will be considered as part of the decision-making process to ensure we can allocate the funding to the applicants who have the strongest financial need.

Applicants will also be asked to demonstrate and evidence the proposed impact of the funding and future sustainability.

Will we need to submit any documentation to justify our request?

No documentation is required as part of the initial application. If we feel any additional documentation is required to support your request, we will contact you directly.

If you are successful and issued a funding offer, you will be required to complete a Service Level Agreement and confirm you still want to accept the funding. Once returned our Finance Team will contact you to source bank details and undertake financial verifications prior to sending out payment.



We have been successful in accessing funding through other sources (Government/Sport England), does this make us ineligible to apply?

No, all affiliated clubs and facilities are eligible to apply for the COVID-19 Support Fund. You will be asked what funds you have successfully accessed within the application form and how this funding has supported your business. This, along with other financial information, will be considered as part of the decision-making process to ensure we can allocate the funding to the applicants who have a genuine financial need.

Can the COVID-19 Support Fund be used to contribute to a wider project we are working on?

Yes, providing the project is focused on supporting business resilience following the COVID-19 outbreak. The funding should not duplicate or replace other committed external funds.

Can the fund be used to support staff costs?

The fund cannot be used to support any retrospective staff costs or contribute towards furlough payments.

The fund can be used for additional support, training, education or equipment costs for staff and volunteers which may have come about following the crisis.

If our club is unable to commit to SafeGolf, the Women in Golf Charter or putting in place an Equality & Diversity Policy, will this make our application ineligible?

Yes. If your club/facility is unable to make these commitments, we will not be able to progress the application.

The R&A and England Golf are committed to ensuring everyone can get involved in golf and enjoy a safe and fun experience.



Are operators of facilities where affiliated clubs are based, eligible to apply for the fund?

Applications can be submitted on behalf of an affiliated club by an operator. Both a representative from the golf club and the operator must sign off on the application.

How will applications be assessed?

A comprehensive review process has been put in place. If clubs meet the basic criteria, applications will then be assessed with consideration given to financial need, requirement, impact and sustainability.

Financial information submitted within the application will be considered as part of the decision-making process to ensure we can allocate the funding to the applicants who have a genuine financial need.

Is there any further support available to help us in completing our application?

Whilst we cannot comment or provide feedback on the strength of your application, our Club Support Officer network is available to clarify any queries relating to the guidance notes on the application.

If we are unsuccessful will feedback be provided?

We will look to provide appropriate feedback where possible.